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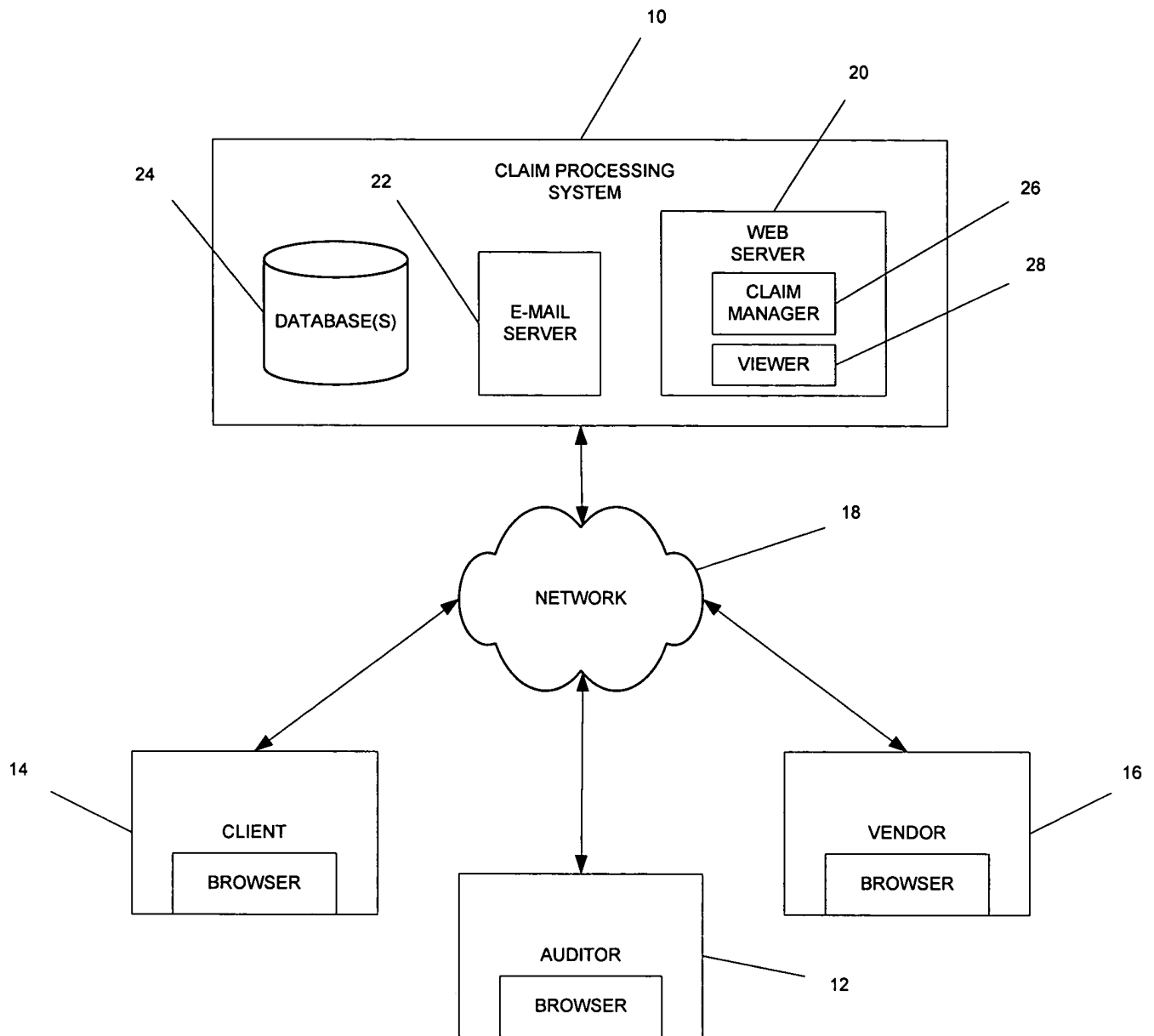


FIG. 1

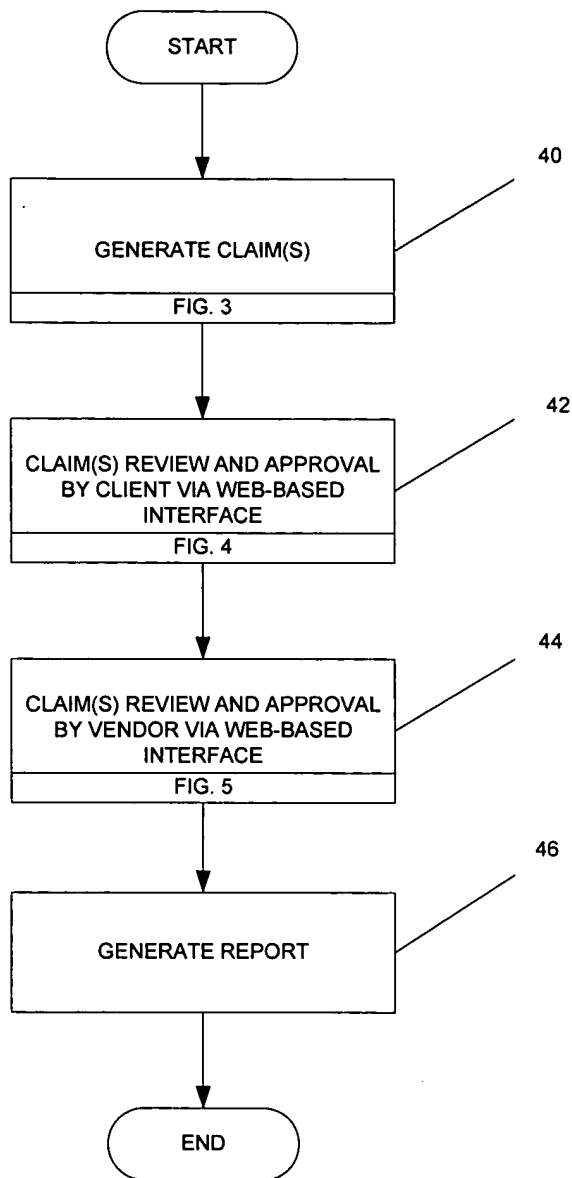


FIG. 2

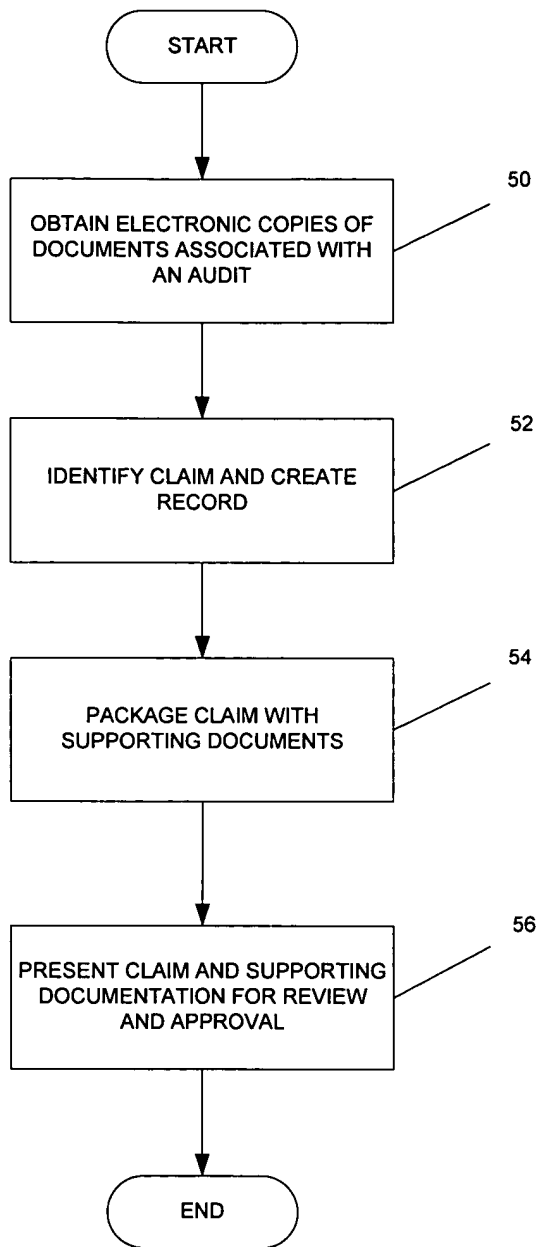


FIG. 3

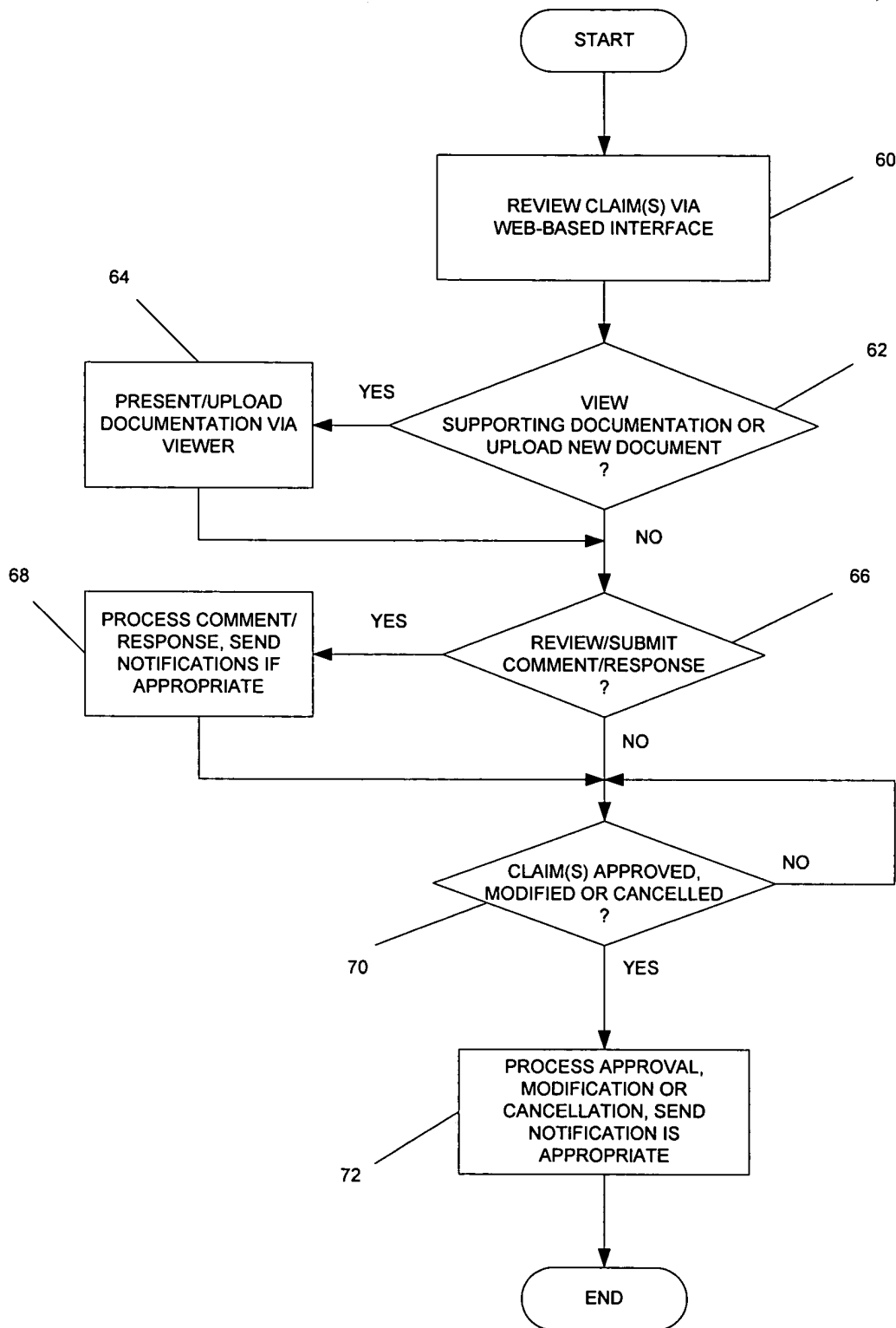


FIG. 4

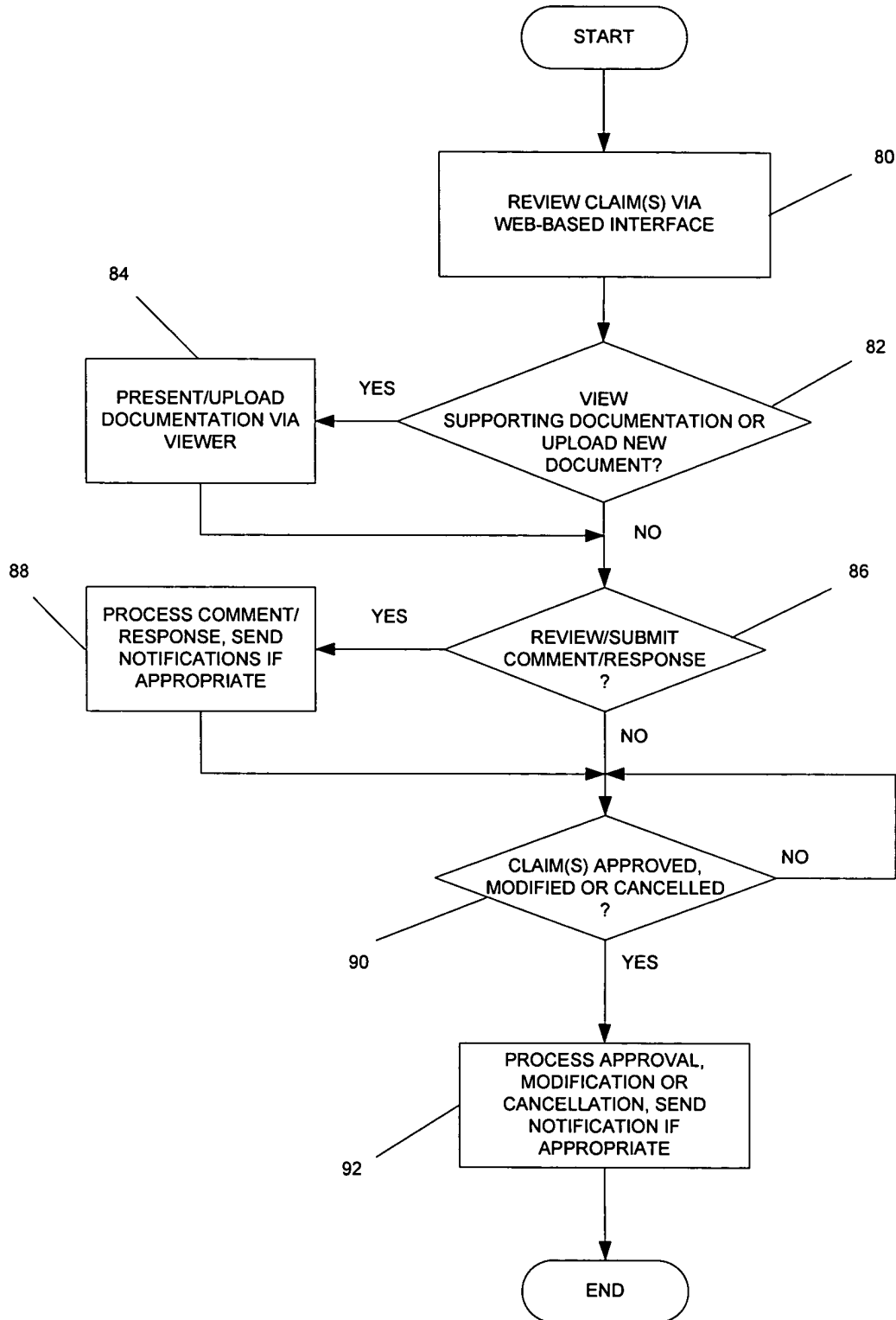


FIG. 5

claimDex

Projects | Tracking | Claims Manager | Settings | Logout | Help

claimDex

CLIENT:

USERNAME:

PASSWORD:

LOGIN

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FIG. 6

claimDex

Projects | Tracking | Claims Manager | Settings | Maintenance | Logout | Help

Claims Projects

CLIENT: USER: Auditor PROJECT:

You have access to the following projects, please select one to open.

Name	Description
Alpha_Demo	Alpha_Demo
Beta_Demo	Beta_Demo
Demo	Demo

OPEN

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FIG. 7

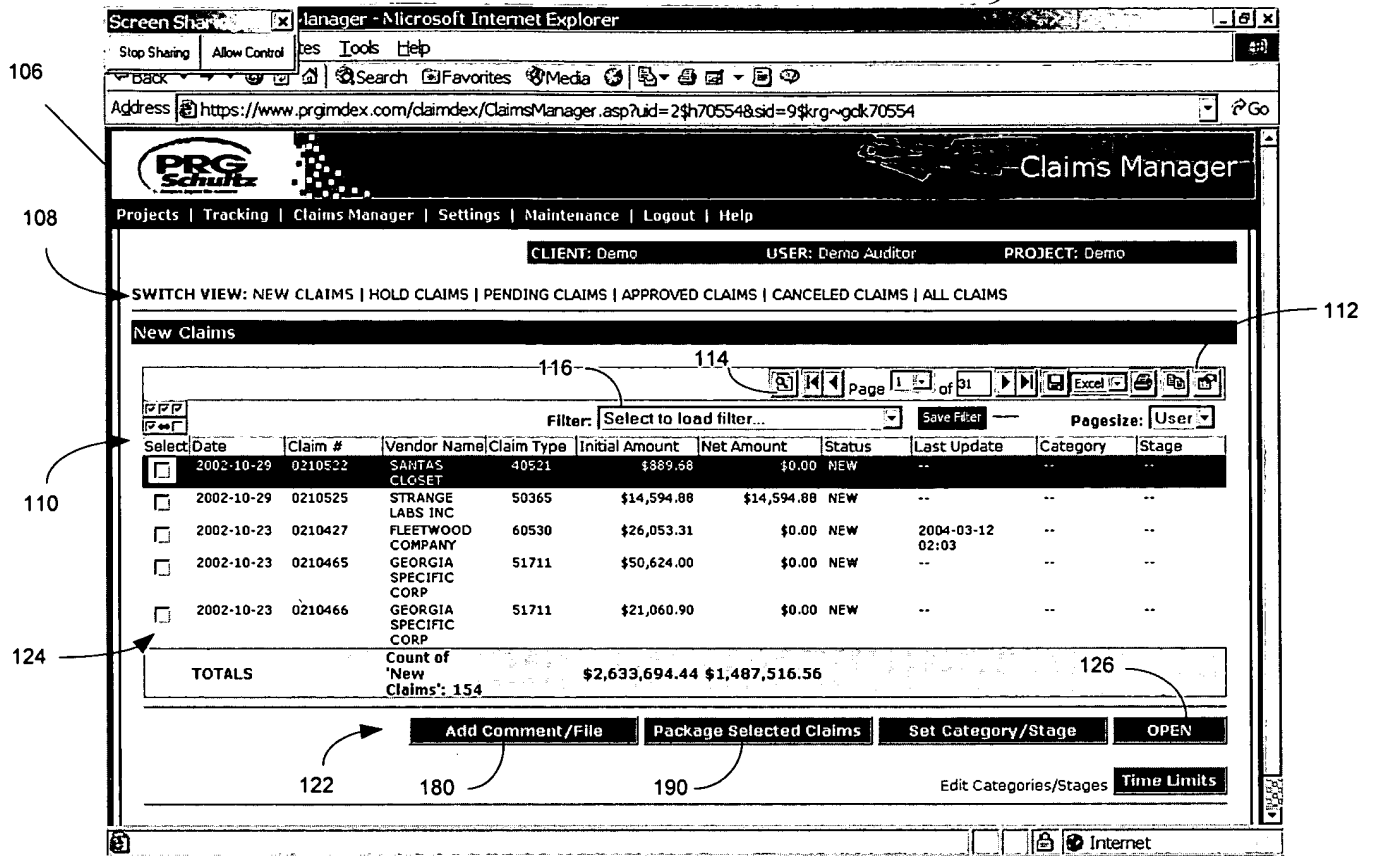


FIG. 8

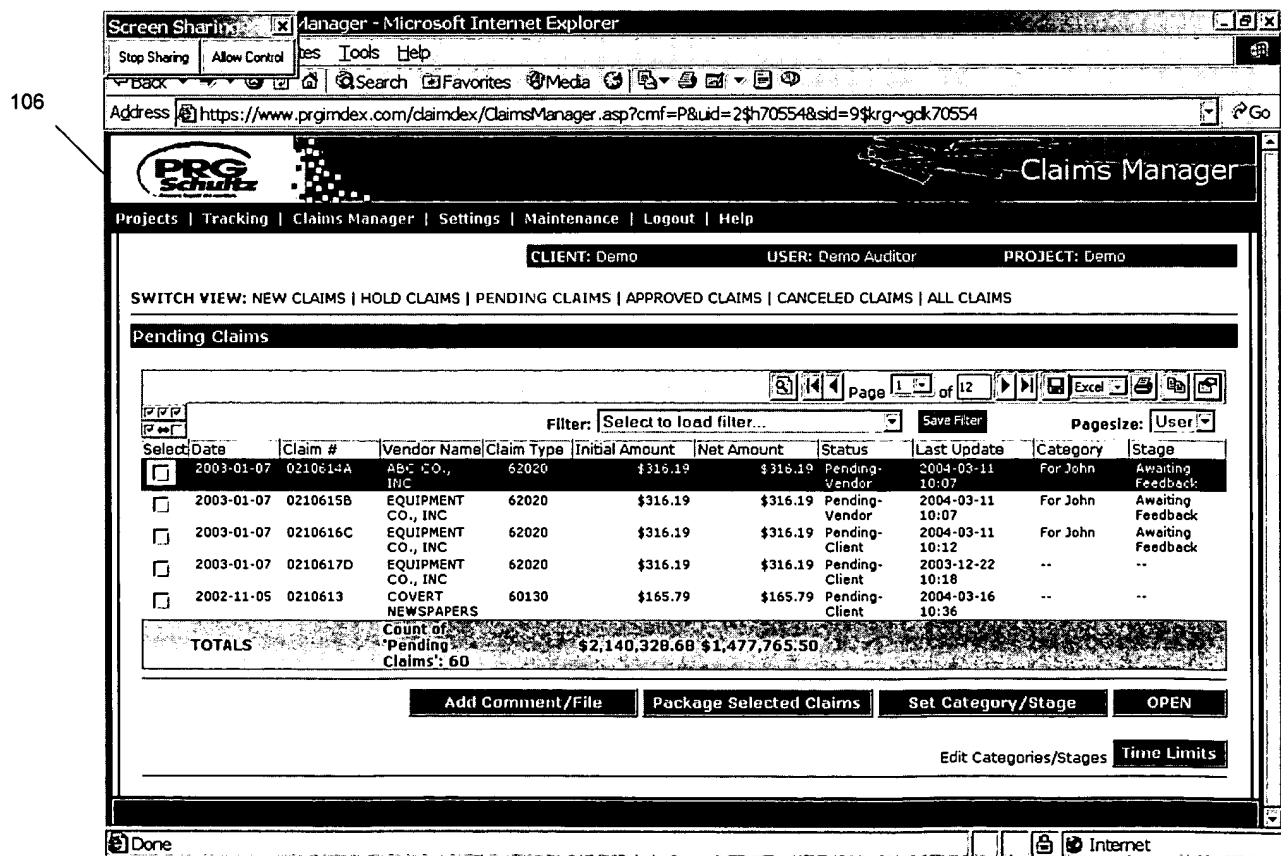
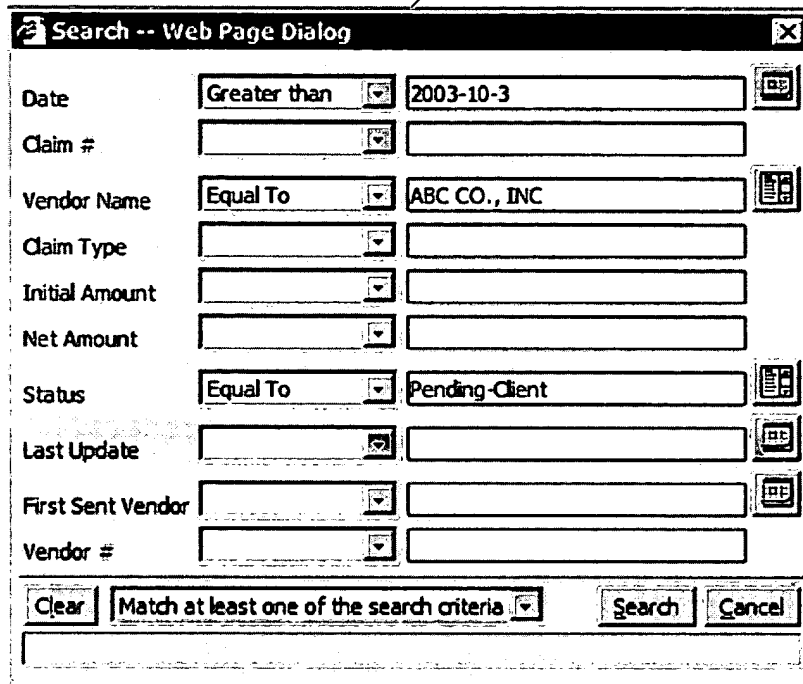


FIG. 9

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A screenshot of a software dialog box titled "Search -- Web Page Dialog". The dialog contains several search criteria fields, each with a dropdown menu for the operator and a text input field for the value. The criteria are: Date (Greater than, 2003-10-3), Claim #, Vendor Name (Equal To, ABC CO., INC), Claim Type, Initial Amount, Net Amount, Status (Equal To, Pending-Client), Last Update, First Sent Vendor, and Vendor #. At the bottom, there are buttons for "Clear", "Match at least one of the search criteria" (with a dropdown arrow), "Search", and "Cancel".

Field	Operator	Value
Date	Greater than	2003-10-3
Claim #		
Vendor Name	Equal To	ABC CO., INC
Claim Type		
Initial Amount		
Net Amount		
Status	Equal To	Pending-Client
Last Update		
First Sent Vendor		
Vendor #		

Buttons: Clear, Match at least one of the search criteria, Search, Cancel


FIG. 10

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134

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Claim Details

[Projects](#) | [Tracking](#) | [Claims Manager](#) | [Settings](#) | [Logout](#) | [Help](#)

CLIENT: Demo **USER:** JOHN KIDD **PROJECT:** Demo

Claim Information

Vendor	SANTAS CLOSET (1956655)	Claim Amount	\$889.68
Claim Number	0210522	Cancel Amount	\$889.68
Claim Date	10/29/2002	Payback Amount	\$0.00
Approval Date		Net Amount	\$0.00
Description	Overcharges - By Comparison	Approval Amount	\$889.68
Claim Type	40521	Jump to: Claim Information Comments Claim Documents	
Auditor	10019	<input type="button" value="Respond to Claim"/>	
Audit Claim Status	N	<input type="button" value="Enter Approval..."/>	
claimDex Status	Pending-Vendor		

Comments

From	Type	Comment	Date	File
claimDex	System	Claim activated in system.	03-16-2004 10:58	
Demo Auditor	Auditor	[PACKAGED TO VENDOR FOR APPROVAL]	03-16-2004 10:58	

Documents

Title	Description	Type	Date Uploaded
Index Document		CLAIM	10-29-2002 00:00

Viewer: ☒ ActiveX ☐ Java | **Connection:** ☒ HTTP only ☐ TCP/IP

E-Mail Document To:

[Jump to: Claim Information](#) | [Comments](#) | [Claim Documents](#)

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162

164

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FIG. 11


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132

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Claim Details

[Projects](#) | [Tracking](#) | [Claims Manager](#) | [Settings](#) | [Maintenance](#) | [Logout](#) | [Help](#)

CLIENT: Demo **USER:** Demo Auditor **PROJECT:** Demo

Claim Information

Vendor	STRANGE LABS INC (3556578)	Claim Amount	\$14,594.88
Claim Number	0210525	Cancel Amount	\$0.00
Claim Date	10/29/2002	Payback Amount	\$0.00
Approval Date		Net Amount	\$14,594.88
Description	New Store Allowance	Approval Amount	\$14,594.88
Claim Type	50365	Jump to: Claim Information Comments Claim Documents Category History	
Auditor	8896	<input type="button" value="Respond to Claim"/>	
Audit Claim Status	N	<input type="button" value="Enter Approval..."/>	
Category	--		
Stage	--		
claimDex Status	NEW		

Comments

From	Type	Comment	Date
claimDex	System	Claim activated in system.	09-16-2004 11:09

Documents

ID	Description	Type	Date Uploaded
Index Document		CLAIM	10-29-2002 00:00
Index Document		SUPPORT	10-29-2002 00:00

☐ Viewers ☒ ActiveX ☐ Java | ☒ HTTP only ☐ TCP/IP

E-Mail Document To:

Category History

Date	Category	Stage	Note	By User
------	----------	-------	------	---------

[Jump to: Claim Information | Comments | Claim Documents | Category History](#)

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142

162

164

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144

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FIG. 12

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PRG
Software

Add Comment/File

Posting response from: Demo Auditor (Auditor)

Comment Text:

Security:
Non-Confidential

File to upload:

File Title:

File Description:

OPTIONAL: Check previous recipients to notify...

Selected	Name	Email	Phone	Notes	Type

Followup Link Expires After:
10 days

ADD

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FIG. 13

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claimDex -- Approve Claim - Microsoft Internet Explorer

PRG Schultz **Approve Claim**

Approving claim # 0210517 for PLANAR CORPORATION.

Approval Amount:	Original Amount:
<input type="text" value="15184.80"/>	<input type="text" value="\$15,184.80"/>

Comment:

FIG. 14

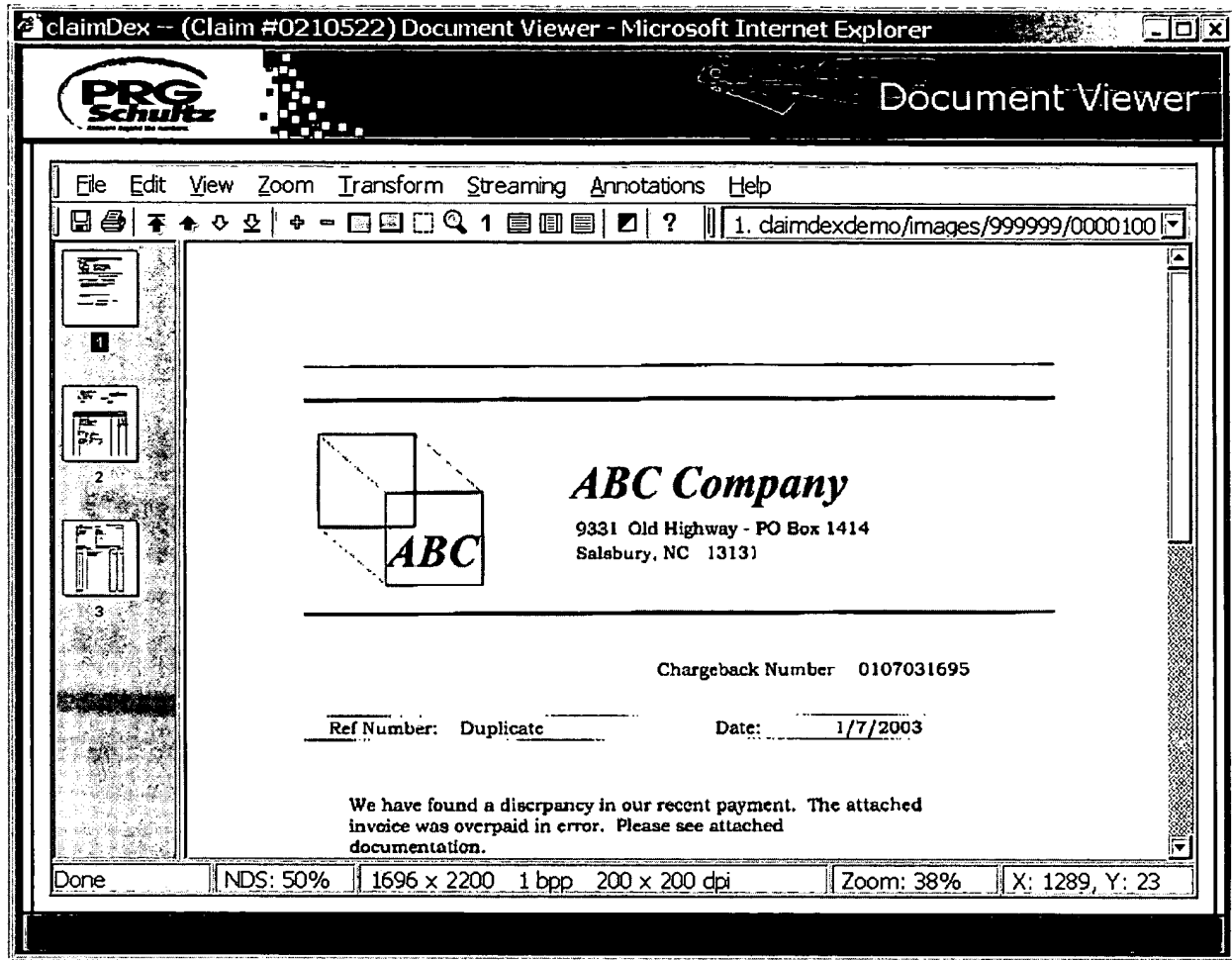


FIG. 15

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claimDex -- Add Comment/File - Microsoft Internet Explorer

PRG Schultz Add Comment/File

Posting response from: Auditor (Auditor)

Comment Text:

Security:
Non-Confidential

File to upload:
Browse...


File Title:

File Description:

ADD

FIG. 16

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Package Claims

PROJECTS | Tracking | Claims Manager | Settings | Maintenance | Logout | Help

CLIENT: Q-20
USER: Andy
PROJECT: Q-20

Package from: sharen@beamcommunications.net (User Setting)

Submit to: ☐ Vendor ☒ Client *Vendor option disabled if all claims are not for the same vendor

Submit package for: ☐ Approval ☐ Review

Package Comment: (added to each claim AND sent with the notification email)

Client Contacts: Add New


Select	Name	Email	Phone	Notes	Edit
<input type="checkbox"/>	Joe Massanelli	jmassanelli@prgs.com	770-770-3123	Development	<input type="checkbox"/>
<input type="checkbox"/>	John Kidd	johnkidd@PRGX.COM			<input type="checkbox"/>
<input type="checkbox"/>	Michelle Arndt	prgschultzvendera@hotmail.com			<input type="checkbox"/>
<input type="checkbox"/>	Sam Waters	swaters@email.com	770-123-4567		<input type="checkbox"/>
<input type="checkbox"/>	Susan Hazen	shazen@beamcommunications.net	770-856-9865		<input type="checkbox"/>

Link Expires After:
10 days

SUBMIT PACKAGE

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FIG. 17


Package Claims

PROJECTS | Tracking | Claims Manager | Settings | Maintenance | Logout | Help

CLIENT: Q-20
USER: Andy
PROJECT: Q-20

The following message was sent to sharen@beamcommunications.net...

THIS EMAIL HAS BEEN AUTOMATICALLY GENERATED. DO NOT REPLY TO THIS EMAIL.

PRG Schultz, Inc. has sent the following package of 2 claims totaling \$165.79 for your approval.

The following comment was included:

Please review the attached claims. (PACKAGED TO CLIENT FOR APPROVAL)

Click the link below to access this claim package.

Click to view claims

- This link will expire on Friday, October 24, 2003.
- The link may wrap in your email reader. If so, you will need to paste the entire URL (shown below) to access this claim package.

<https://www.prgindex.com/daimdex/ViewPackage.asp?pid=2&j703348aid=3770xpWlegRlfzdyMap1Rdr7CW8XU2TKaTdndFd1Vezumj2tkdpmkAd7jbdDz3093ack=pcE830177d15VP7K>

THIS EMAIL HAS BEEN AUTOMATICALLY GENERATED. DO NOT REPLY TO THIS EMAIL.

FIG. 18

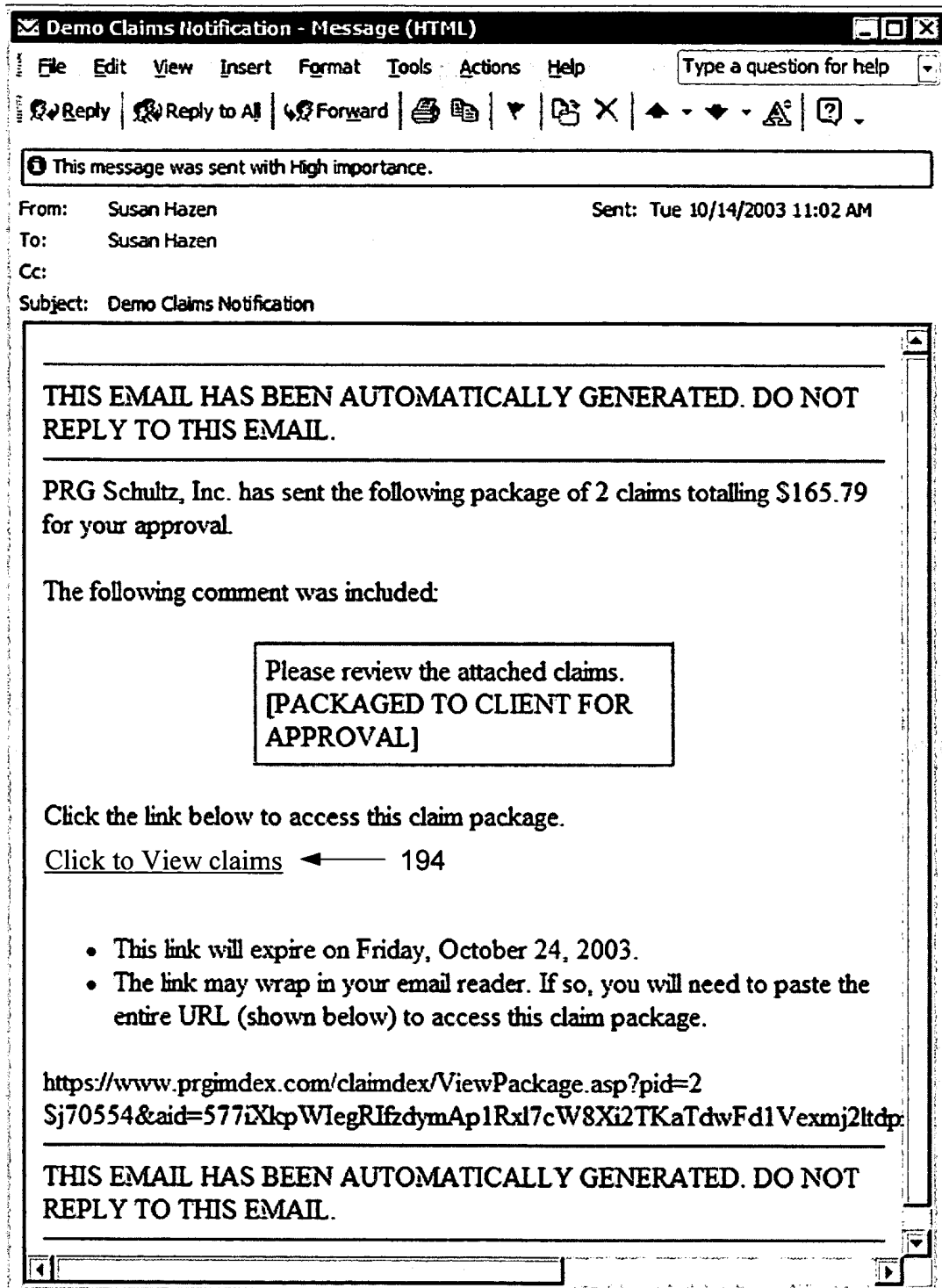


FIG. 19

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claimDex -- Claims Manager - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Sharing Allow Control

Address https://www.prgindex.com/claimdex/ClaimsManager.asp?uid=6&rk~k70554&sid=9&hl~fdk70554 Go

PRG **Schultz** **Claims Manager**

Projects | Tracking | Claims Manager | Settings | Logout | Help

CLIENT: Demo USER: Client PROJECT: Demo

SWITCH VIEW: NEW CLAIMS | PENDING CLAIMS | APPROVED CLAIMS | CANCELED CLAIMS | ALL CLAIMS

New Claims

Select	Date	Claim #	Vendor Name	Claim Type	Initial Amount	Net Amount	Status	Last Update
<input type="checkbox"/>	2002-10-21	0210390	WILLIAMS HOME GROWN PRODUCTS	40521	\$542.91	\$0.00	NEW	--
<input type="checkbox"/>	2002-10-16	0210369	FRAGRANT SENSE	40521	\$13,529.52	\$0.00	NEW	--
<input type="checkbox"/>	2002-10-15	0210336	BRIGHT AND SHINY PRODUCTS	40521	\$2,537.40	\$0.00	NEW	2004-03-10 15:53
<input type="checkbox"/>	2002-10-15	0210327	CLOTYL INC	51712	\$12,259.70	\$0.00	NEW	--
<input type="checkbox"/>	2002-10-15	0210333	IMAGE MAKERS	62020	\$431.76	\$0.00	NEW	--
TOTALS		Count of New Claims: 153			\$2,632,804.76	\$1,487,516.56		

Add Comment/File Set Category/Stage OPEN


Edit Categories/Stages

Done Internet

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FIG. 20

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Claim Details

[Projects](#) | [Tracking](#) | [Claims Manager](#) | [Settings](#) | [Logout](#) | [Help](#)

CLIENT: Demo
USER: Client
PROJECT: Demo

Claim Information

Vendor	MAJOR SALES COMPANY (4453515)	Claim Amount	\$17,717.24
Claim Number	0210406	Cancel Amount	\$17,717.24
Claim Date	10/22/2002	Payback Amount	\$0.00
Approval Date		Net Amount	\$0.00
Description	Scan Allowance	Approval Amount	\$17,717.24
Claim Type	51713	Jump to: Claim Information Comments Claim Documents Category History	
Auditor	7713	<div style="border: 1px solid black; padding: 2px; display: inline-block;">Respond to Claim</div>	
Audit Claim Status	N	<div style="border: 1px solid black; padding: 2px; display: inline-block;">Enter Approval...</div>	
Category	For John		
Stage	Researching		
claimDex Status	NEW		

Comments

From	Type	Comment	Date	File
claimDex	System	Claim activated in system.	03-31-2004 16:14	

Documents

Title	Description	Type	Date Uploaded
Index Document		CLAIM	10-22-2002 00:00

[Viewer: ☒ ActiveX ☐ Java | Connection: ☒ HTTP only ☐ TCP/IP]

VIEW

Download

E-Mail Document To:

Send

Category History

Date	Category	Stage	Note	By User
04-12-2004 14:47	For John	Researching		Client

Edit Categories/Stages

Change

[Jump to: Claim Information](#) | [Comments](#) | [Claim Documents](#) | [Category History](#)

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FIG. 21

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The screenshot shows a web browser window titled "claimDex -- Approve Claim - Microsoft Internet Explorer". The page header includes the "PRG Schultz" logo and the text "Approve Claim". The main content area displays "Approving claim # 0210517 for PLANAR CORPORATION." Below this, there are two input fields: "Approval Amount:" with the value "15184.80" and "Original Amount:" with the value "\$15,184.80". A "Comment:" label is followed by a large text area. At the bottom right, there are two buttons: "Reset" and "APPROVE".

FIG. 22

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The screenshot shows a web browser window titled "claimDex -- Category/Stage - Microsoft Internet Explorer". The page header includes the "PRG Schultz" logo and the text "Category/Stage". The main content area displays "Category:" with a dropdown menu showing "For Hannah" (labeled 232). Below this, there is a "Stage:" label followed by a dropdown menu (labeled 234) showing "Researching". A list of options is visible: "NONE", "Researching", "Awaiting Feedback", and "Processing" (labeled 236). At the bottom right, there is a button labeled "CHANGE" (labeled 238).

FIG. 23

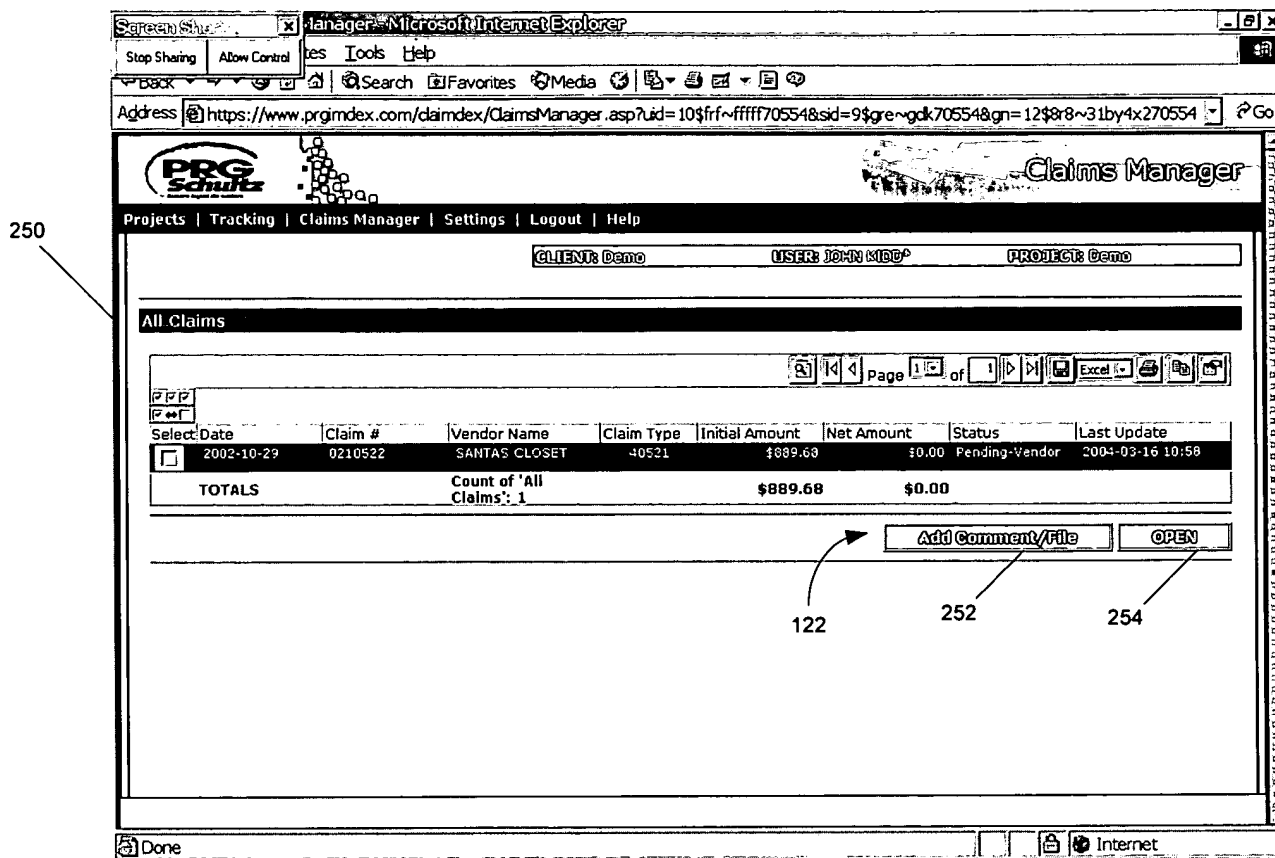


FIG. 24

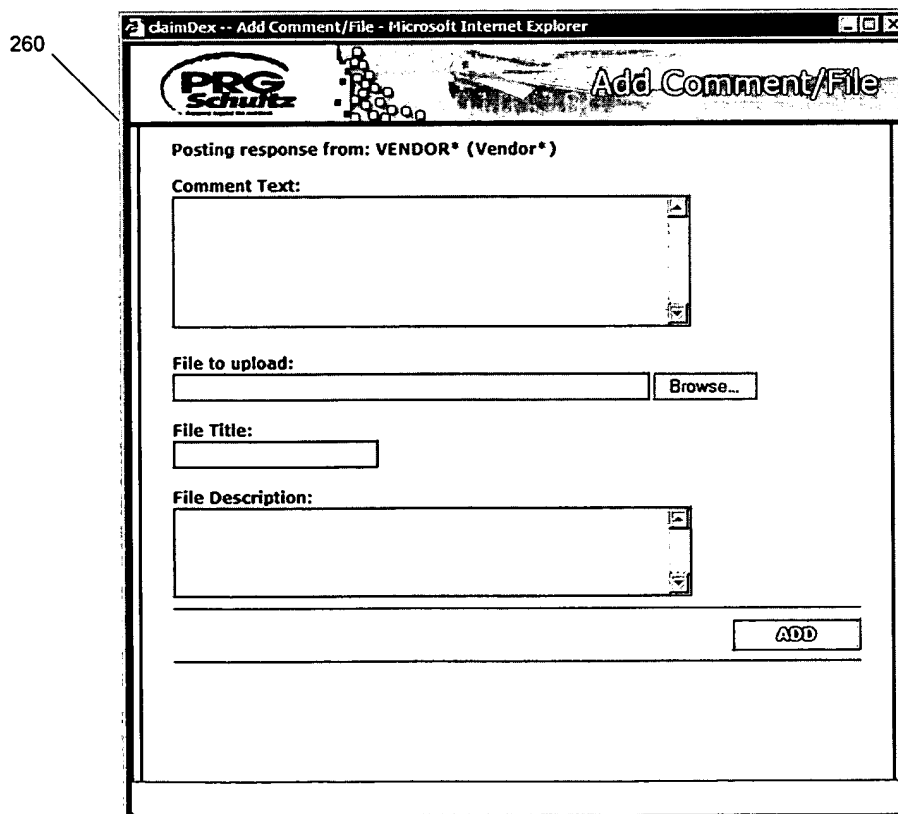


FIG. 25



Claim Details

Projects | Tracking | Claims Manager | Settings | Logout | Help

CLIENT: Demo

USER: JOHN KIDD*

PROJECT: Demo

Claim Information

Vendor	MAJOR SALES COMPANY (4453515)	Claim Amount	\$17,717.24
Claim Number	0210406	Cancel Amount	\$17,717.24
Claim Date	10/22/2002	Payback Amount	\$0.00
Approval Date		Net Amount	\$0.00
Description	Scan Allowance	Approval Amount	\$17,717.24
Claim Type	51713	Jump to: Claim Information Comments Claim Documents	
Auditor	7713		
Audit Claim Status	N	Respond to Claim	
claimDex Status	Pending-Vendor	Enter Approval...	

Comments

From	Type	Comment	Date	File
Demo Auditor	Auditor	[PACKAGED TO VENDOR FOR APPROVAL]	04-12-2004 14:53	
claimDex	System	Claim activated in system.	03-31-2004 16:14	

Documents

Title	Description	Type	Date Uploaded
Index Document		CLAIM	10-22-2002 00:00

[Viewer: ☒ ActiveX ☐ Java | Connection: ☒ HTTP only ☐ TCP/IP]

[VIEW](#)

[Download](#)

E-Mail Document To:

[Send](#)

Jump to: Claim Information | Comments | Claim Documents

FIG. 26

claimDex - Approve Claim - Microsoft Internet Explorer

PRG
Schultz
Protect Your Rights

Approve Claim

Approving claim # 0210517 for PLANAR CORPORATION.

Approval Amount:	Original Amount:
15184.80	\$15,184.80

Comment:

Reset APPROVE

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FIG. 27